



# FREQUENTLY ASKED QUESTIONS CXC® e-Preslips

August 2024 Version 1













### **INTRODUCTION**

The Caribbean Examinations Council (CXC®) offers preliminary result slips (Preslips) to candidates who complete an assessment for registered subjects. In 2024, CXC® will offer Preslips in a digital format (e-Preslip). The e-Preslips will be immediately available to candidates via the Student Portal. The e-Preslips are easily accessible, convenient, and secure.

# **E-Preslip FAQs**



### What is an e-Preslip?

A downloadable, verifiable, digital version of candidates' results which is available before the official release of certificates.



### Will candidates still receive a paper Preslip?

Yes, for a time both e-Preslips and the traditional paper Preslips will be issued however at some point, paper Preslips will be phased out.



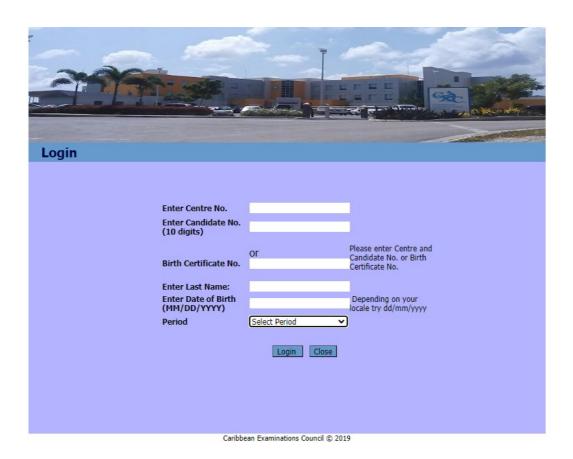
# Will all candidates receive e-Preslips?

Yes, e-Preslips will be available to all Caribbean Advanced Proficiency Examination® (CAPE®), Caribbean Secondary Education Certificate® (CSEC®) and Caribbean Certificate of Secondary Level Competence® (CCSLC®) candidates. Please note this does **NOT** apply to disqualified candidates or where a candidate's result(s) have been cancelled and there are no other subjects for which results are to be presented.



### How does a candidate receive their CXC® e-Preslip?

Candidates will access their e-Preslip via the Student Portal: <a href="https://ors.cxc.org/studentportal/">https://ors.cxc.org/studentportal/</a>





# **How do I log into the Student Portal?**

Candidates can access the Student Portal by entering their Centre Number, Candidate Number, Surname, Date of Birth and the Examination Period (as shown on the examination timetable).

NB: When accessing your results, please ensure that you are entering your date of birth correctly. For example, if your date of birth is 8 June 2005, it should be entered as 06/08/2005. If this does **NOT** work, try 08/06/2005.

### **Candidates based in Trinidad and Tobago**

If you are based in Trinidad and Tobago, kindly ensure that you enter your candidate number or birth certificate number (birth pin) and not both. The birth certificate number (birth pin) ONLY applies to candidates from Trinidad and Tobago.



# What can be done with a CXC® e-Preslip?

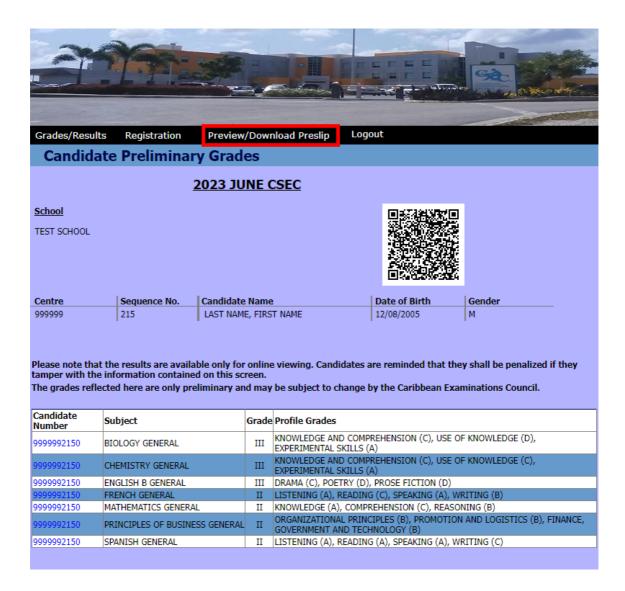
The CXC® e-Preslip can be shared with anyone who needs evidence that the candidate has obtained CXC® credentials (a verifier) until the final certificate is issued.



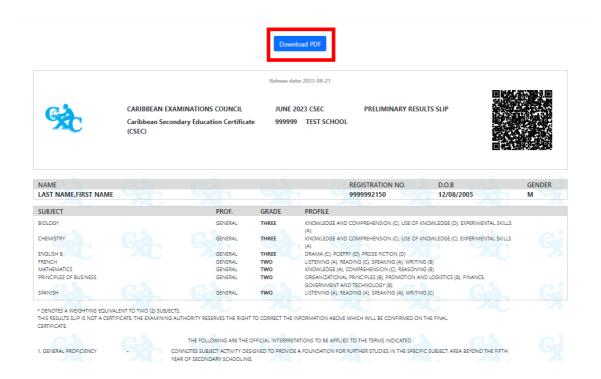
### How is the e-Preslip shared?

After logging into the Student Portal, candidates should

• Select "Preview/Download Preslip".



• Select "Download" to get a pdf version of the preliminary slip.



You can also choose to share the PDF document with a verifier via email.



### How do I save an e-Preslip?

A candidate can save the e-Preslip in PDF format.



# Can I get an e-Preslip for a past sitting?

No, once a certificate is issued, preslips are no longer available.



# Do CXC® e-Preslips expire?

Candidates will only have access to the Student Portal until final certificates are issued. The e-Preslip is **NOT** a certificate, and hence once final certificates are issued, the e-Preslips **SHOULD NOT** be utilised.



# Can a CXC® e-Preslip be viewed on a computer?

The e-Preslip can be viewed on any electronic device.



# What are the benefits of CXC® e-Preslip?

An e-Preslip can be used by prospective universities and employers to verify credentials.

For colleges, universities and employers, verification of CXC® e-Preslips now only requires the use of a mobile device or web browser and it's:

- Instant
- Secure
- Verifiable



# How do you know a CXC® e-Preslip is valid?

A QR code is placed on the e-Preslip. The QR code can be scanned to verify the authenticity of the results. When the code is scanned, users will be taken to a CXC® hosted website that displays the candidate's results. If the results on the page do not match those presented, this is an indication that the document presented has been tampered with.

